

SP SERVICES LTD

(Acting for itself and as agent for and on behalf of PUB and City Gas Pte Ltd for the supply of utilities, and as agent for Veolia ES Singapore Pte Ltd, Colex Environmental Pte Ltd, SembWaste Pte Ltd and 800 Super Waste Management Pte Ltd in relation to the collection of refuse.)

APPLICATION FOR WATER, ELECTRICITY, GAS AND/OR REFUSE COLLECTION SERVICES (Co. Registration No. 199504470N)

For Application in Personal name:

Name of Applicant (Mr/Mrs/Mdm/Ms) _____ NRIC/FIN/Employment Pass: _____
 ("the Consumer") Date of birth (DDMMYY): _____

Declaration

Please check here if you are an undischarged bankrupt. Bankruptcy number: _____

For Application in Company name:

Name of Company: _____ Co Reg no.: _____ Co Reg Date: _____
 ("the Consumer")
 Contact person: _____ Principal Activities (I) no.: _____
 (As shown on your ACRA Business Profile)

Tel No. _____ Fax no. _____
 Handphone No. _____ E-mail address: _____
 (A copy of email summary will be sent to this email address every month)

Contact No. & Email address regarding your supplies (if different from above) _____

Details of Premises

a. Address of Premises _____
 where supplies are required _____ S _____
 ("the Premises")

b. Owner Tenant HDB Interim Rental Housing Scheme
 c. Residential Use Business Use (A Security deposit is required before the application can be processed)

d. Mailing Address _____
 (if different from the Premises) _____ S _____

e. For application made in person at our service centres, the electricity and water supplies to your premises will be turned on by the next business day (subject to availability of appointment). For application submitted by fax or mail, supplies to your premises will be turned on within 3 business days (excluding the date of submission). Alternatively you may indicate your preferred turn-on date, subject to availability of appointment.

Preferred date of turn-on of supplies:

Express turn-on of supplies is subject to the availability of appointments and an express charge.

***Next day turn-on/Express service does not apply for premises without meters or requiring a Licensed Electrical Installation.**

****Please note that supplies will not be turned on if our technician finds that the meter is not connected to the electrical installation or has been rewired at your premises.**

I/We make application(s) for the following utilities:

Gas supply from City Gas Pte Ltd Electricity supply from SP Services Ltd Water supply from the PUB

For Gas Turn-on /Installation, please call City Gas at 1800-555 1661 for an appointment. Installation and Termination of gas supply fees apply. You need not call if the gas supply for the previous occupant is connected.

For application for Electricity Supplies above 45 KVA, you are required to submit the "Acknowledgement of Electrical Installation Licence".

Water Supply, Waterborne Fee and Sanitary Appliance Fee (if applicable) will start from the date of supply turn-on.

Refuse collection charges (if applicable) will start from the opening of account.

*For Non Domestic Application (please indicate): Temp Supply Permanent Supply
 Supply Application no.: _____

- I/We agree that each application for a utility, when accepted, will constitute a binding contract between myself/ourselves and PUB / SP Services Ltd / City Gas Pte Ltd/ Veolia ES Singapore Pte Ltd/ Colex Environmental Pte Ltd/ SembWaste Pte Ltd/ 800 Super Waste Management Pte Ltd (as the case may be) and I / We agree that such contract shall be separate and independent from each other and shall be separately enforceable.
- In the event that I/We make an application for gas at a later date, I / We agree to be bound by the terms and conditions for supply of gas set out in Part III overleaf and such other terms and conditions which City Gas Pte Ltd may, at its absolute discretion, notify and impose. I / We understand that nothing herein shall be constructed as an offer by City Gas Pte Ltd to supply gas to me / us and that City Gas Pte Ltd has the absolute discretion to reject my application for gas supply for any reason.
- I / We acknowledge and agree that SP Services reserves the right to transfer any amounts due and owing arising from my/ our previous/ closed account to an existing/ new account belonging to me/ us.
- I/We agree to be bound by the terms and conditions specified by each supplier as set out in Part I (Water Supply) / Part II (Electricity Supply) / Part III (Gas Supply)/ Part IV (Collection of Refuse) overleaf.

.....
 Consumer's Signature / Date
 Co Stamp (Where applicable)

.....
 Name, Designation & NRIC / FIN No.
 of Person signing for the Company

For Official Use

Utility A/C No: _____

Application Collected by: _____ Date of Application received: _____

Deposit \$ _____ Billed Collected (cash/cheque # _____) Request for Giro Form Yes No

Appt Date and Time Scheduled: _____ Remarks: _____

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PART I

Terms and Conditions of the Contract for the Supply of Water by the PUB

- 1 The Consumer shall pay an initial deposit and maintain it at an amount not less than one and a half times the monthly charges. For non-Singaporeans and non-permanent residents an amount not less than 3 times the monthly charges.
- 2 The Consumer shall accept liability for this account.
- 3 Either party may give 4 working days' notice in writing to the other party to terminate this agreement.
- 4 If the water meter does not in the opinion of PUB correctly register the amount of water supplied to the Premises, PUB shall be entitled to charge such sum as it shall assess and the Consumer shall accept such assessment as final and conclusive.
- 5 The Consumer shall pay for the water supplied to the Premises at the appropriate water tariff according to the use of the Premises. The Consumer shall notify PUB of the change of use of the Premises within 7 days of such change.
- 6 The Consumer shall pay a fee on every reminder issued to the Consumer for failure to make payment in accordance with a bill sent to the Consumer.
- 7 The Consumer shall pay a late payment charge on any outstanding amount owed by the Consumer.
- 8 PUB shall not be liable for any failure or inconsistency in the water supply to the Premises whatsoever and howsoever caused.

PART II

Terms and Conditions of the Contract for the Supply of Electricity by SP Services Ltd ("SP Services")

- 1 The Consumer shall pay an initial deposit and maintain it at an amount not less than one and a half times the monthly charges. For non-Singaporeans and non-permanent residents an amount not less than 3 times the monthly charges.
- 2 The Consumer shall accept liability for this account.
- 3 Either party may give 4 working days' notice in writing to the other party to terminate this agreement.
- 4 If the electricity meter does not in the opinion of SP Services correctly register the amount of electricity supplied to the Premises, SP Services shall be entitled to charge such sum as it shall assess.
- 5 The Consumer shall pay for the electricity supplied to the Premises at such rates of electricity tariffs for the appropriate category of consumer as is fixed by SP Services from time to time.
- 6 The Consumer shall pay a fee, as is fixed by SP Services from time to time, for every reminder issued to the Consumer for failure to make payment in accordance with a bill sent to the Consumer.
- 7 The Consumer shall pay a late payment charge of 1% on any outstanding amount owed by the Consumer.
- 8 SP Services shall not be liable for any failure or defect in the supply of electricity to the Premises whatsoever and howsoever caused.

PART III

Terms and Conditions of the Contract for the Supply of Gas by City Gas Pte Ltd ("City Gas")

- 1 City Gas has appointed SP Services Ltd to be its agent for the opening and termination of this gas supply account, and the billing, collection and settlement of all charges under this account.
- 2 The Consumer shall pay an initial deposit and maintain it at an amount not less than one and a half times the monthly charges. For non-Singaporeans and non-permanent residents an amount not less than 3 times the monthly charges.
- 3 The Consumer shall accept liability for this account.
- 4 Either party may give 4 working days' notice in writing to the other party to terminate this agreement.
- 5 If the gas meter does not in the opinion of City Gas correctly register the amount of gas supplied to the Premises, City Gas shall be entitled to charge such sum as it shall assess.
- 6 The Consumer shall pay for the gas supplied to the Premises at such rates of gas tariffs for the appropriate category of consumer as is fixed by City Gas from time to time. The Consumer shall notify SP Services Ltd of the change of use of the Premises within 7 days of such change.
- 7 The Consumer shall pay a fee, as is fixed by City Gas from time to time, for every reminder issued to the Consumer for failure to make payment in accordance with a bill sent to the Consumer.
- 8 The Consumer shall pay a late payment charge of 1% on any outstanding amount owed by the Consumer.
- 9 City Gas shall not be liable for any failure or defect in the supply of gas to the Premises whatsoever and howsoever caused.

PART IV

Terms and Conditions of the Contract for the Collection of Refuse by either Veolia ES Singapore Pte Ltd, Colex Environmental Pte Ltd, SembWaste Pte Ltd and 800 Super Waste Management Pte Ltd (collectively referred to as "Refuse Collection Companies")

- 1 The Refuse Collection Companies have appointed SP Services Ltd to be their agent for the opening and termination of this refuse collection account, and the billing, collection and settlement of all charges under this account.
- 2 The Consumer shall accept liability for this account.
- 3 Either party may give 4 working days' notice in writing to the other party to terminate this agreement.
- 4 The Consumer shall pay for the refuse collected at the Premises at such rates for the appropriate category of consumer as is fixed by the National Environment Agency from time to time. The Consumer shall notify SP Services Ltd of the change of use of the Premises within 7 days of such change.
- 5 The Consumer shall pay a fee, as is fixed by the Refuse Collection Companies from time to time, for every reminder issued to the Consumer for failure to make payment in accordance with a bill sent to the Consumer.
- 6 The Consumer shall pay a late payment charge of 1% on any outstanding amount owed by the Consumer.
- 7 The Refuse Collection Companies shall not be liable for any failure or defect in the collection of refuse at the Premises whatsoever and howsoever caused.